

The Advocacy Process



"Advocacy work starts with good communication, building a relationship with the person" (advocacy partner).

The steps of the independent advocacy process are:

- A person has an issue or a problem and asks for advocacy support.
- A referral is made.
- An advocate gets in touch to arrange a visit to explain the role of the advocate.
- The advocate will explore what the person wants advocacy support to do (the task).
- The advocate works on the tasks (for example find out information, attend meetings).
- The advocate keeps the person involved and up to date between meetings.
- The advocate checks if the person is satisfied with the outcome.
- When the advocacy work is finished the advocate gives the person information about getting in touch again or signposts to other support.

